



A+T Warranty & Returns Policy – 2025

All products, with the exception of wind parts and underwater sensors, made by A+T are warranted against defective manufacture or design for a period of three years from shipment. Between 3 and 5 years for these parts a repair or factory rework units will be supplied at a discount, normally 50% of the then prevailing list price.

1. Warranty is provided on a return to factory basis; the customer is responsible for returning the unit(s) to A+T in Lymington, UK and A+T is responsible for shipping these back to the customer.
2. The customer should first inform and then undertake any reasonable requests by A+T to ascertain the nature or details of any apparent defect before returning equipment.
3. A+T does not pay for technician time or any other cost for the diagnosing, repair and replacement of equipment.
4. A+T may at its sole option replace or repair any defective unit.
5. While it is A+T normal practice to return units with the latest software and other modification, this may not be done if impractical.
6. Warranty specifically excludes:-
 - a. Any item which has been damaged, mechanically, chemically, electrically or otherwise either accidentally or intentionally.
 - b. Any item which has been opened or modified
 - c. Any item which is water damaged or in the case of displays which have sustained significant periods under water or have been for any time under more than 1 m of water.
 - d. Any items on a yacht which has been subject to lighting strike
 - e. BFD displays that have suffered from 'burn in' by being left for extended periods with a fixed display showing or have been left for long continuous periods at 100% brightness.
 - f. 3rd party equipment even if supplied by A+T
7. Excluded items may be returned for repair at A+T normal charged service charges and conditions.
8. Where customer's operation requirement needs a replacement item before the original can be returned, A+T will on 'best endeavours' basis try to supply this, but is under no obligation to do so.
9. Wind sensor parts and underwater sensors are warranted for a period of one year from their first use or two years from supply, whichever is earlier.
10. Items repaired or replaced under warranty retain the warranty date of original supply.
11. Nothing in these warranty conditions reduces or replaces a customer's statutory rights.
12. Returns. After purchase if a customer does not want to keep the item then provided:-
 - a. A+T is advised by email within 7 days of receipt by the customer
 - b. The item is returned to A+T within 30 days of receipt by the customer
 - c. The item is in as new condition
 - d. Then it will be restocked at a charge of 20% of the original sale price, excluding freight.